



Policy #: 1.350

Effective: October 2004

Revised: October 2004*

Positive Conflict Resolution

Policy: It is the policy of Menomonie Youth Hockey Association (MYHA) to respond to and assist with resolution of concerns brought forward by MYHA membership and/or association partners to include Menomonie High School, UW Stout, Dunn County, and City of Menomonie Recreation Department. In all cases, issues shall be brought forward in a respectable fashion.

Procedure:

1. A suggestion, question or concern shall be brought forward in one of the following ways:
 - a. Suggestion Box: Anyone may place a suggestion, question, or concern in the suggestion box located at the rink. All entries that are signed by the author will receive a written or verbal response to the author. In addition, all entries will be published in the Cougar Chatter with a response from the MYHA Board President. The name of the author will not be published in the Cougar Chatter.
 - b. Written Concern: The board, executive committee or board designee will review written concerns within 10 days of receipt if at all possible. A written or verbal response will be issued.
 - c. Audience with the Board: At the start of every MYHA Board Meeting there will be time set aside to hear membership comments. Anyone wishing to address the board may do so by attending the meeting and signing in. Speakers will go in the order they sign in.
2. The MYHA Board feels an obligation to respond to and assist with resolution of concerns ONLY if the following apply:
 - a. The issue is presented constructively
 - i. Free of name calling
 - ii. Offers a plausible solution
 - iii. Willingness to assist with the solution
 - b. The issue is owned – ie: signed by the author
 - c. The person bringing forward the issue is willing to participate in the solution.

This policy is issued by the Executive Committee and approved by the Board of Directors.

*The most current version of this policy will be retained by the MYHA secretary and/or on the MYHA website at www.menomonie.com/myha